In this chart please enter Yes, No or N/A for the type of meter you are bidding.

	Multi Space Meters(MSM) (164)	Limited Single Space Meters(SSM) (159) *	Full Single Space Meters(SSM) (1,200) **
Visually Pleasing Design?			
Theft Resistant Steel Housing?			
Minimum 12 gauge rolled steel?			
Separate compartments for maintenance & collection?			
Surface has a powder coated finish with an anti graffiti protection coating?			
Height & interface comply with ADA requirements?			
Locks out of public view & not exposed beyond the flush mount of housing?			
Locks Corrosive Resistant?			
Locks utilize tumblers, oval or hollow keys?			
Locks able to be duplicated or purchased without written approval?			
Separate keys for collection and maintenance?			
Apertures designed to discourage vandalism and/or insertion of foreign material?			
Accept quarter, dime & nickel coins through a single slot?			
Coin slot equipped with a barrier plate?			
Detect & reject foreign coins & slugs?			
If coins slot is jammed will accept credit or debit card payments?			
Debit & credit card acceptance includes Visa & Mastercard?			
Card reader modular & easily unplugged & removed with basic tools for servicing?			
Payment Certification Industry (PCI) compliant?			
LCD backlit & enabled via light sensitivity?			

Date style (MM:DD:YY) & Time style (HH:MM AM/PM)			
Graphical Liquid Crystal Display?			
Color LCD?			
All prompts on pay station are user configurable?			
Display is remotely programmable via web based meter management system?			
UV resistant polycarbonate material used to protect the LCD & Solar panel?			
Polycarbonate material treated with anti-fog coating?			
Pay station & screen maintain normal operation within -20 degrees Fahrenheit to 125 degrees Fahrenheit.			
Instructions provided in English?			
Instructions provided on screen & with decals/signage?			
Instructions include an "opt-out" option?			
Keypad vandal resistant, weather proof & corrosion resistant?			
Keypad modular & easily unplugged and removed with basic tools for servicing?			
Coins are held in a double-locked secured coin container?			
Separate keys are required to remove the coin container & to open the coin container?			
Maintenance personnel without keys are not able to remove or open the coin container?			
Meter maintenance card allows staff to put time on meter & does not affect the revenue audit but is logged?			
Battery commercially available?			
Battery storage area allows for easy access?			
Solar panel?			
Separate back-up battery			

SSM equipped with an integrated solar panel recharge system incorporated into the inside of the housing?			
All internal components are environmentally sealed & high water resistant?			
Components listed in 3.2.2 are easily interchangeable on pay stations?			
Units have built in diagnostic software?			
Units able to report and send warnings for all specified in 3.4.2?			
Unit is equipped with both cellular and wireless communication devices?			
Ability to utilize city cellular package selected?			
Two-way communication with device and a remote communication center?			
All operational & financial data communicates with remote backend software & is viewable 24/7?			
Operational failure is transmitted to means of communication (text, email, etc.) immediately upon failure?			
Application Programming Interface (API) is provided for the city to query in real time?			
Software is compatible with the latest Microsoft release?			
Software capable of showing real time mapping of unit status & location?			
City has ability to change rates as we see fit with no additional cost to the city?			
Unit records & stores all financial data?			
Unit transfers all financial data to remote management software?			
Unit resets balance to zero after each collection of financial data?			
Resetting the meter or loss of power does not affect audit figures held in memory?			
Revenue sorted by denomination of coin and/or type of credit card with totals?			
Full reporting and audit software included?			
Training Included?			

Training provided for all included in 3.8.2			
3 copies and one electronic version of the operating manual in English?			
Agree to repair or replace any part or component determined to be defective in material or workmanship under normal use and service at no additional cost to the City?			
Provide at no cost to the City any new software releases for a period of two years.			

* Limited is for the use of single space meters in conjunction with multi space pay stations. The RFP is requesting bids on 159 single space meters

** Full is for the use of single space meters in every space through the bid area. The RFP is requesting bids on 1,200 single space meters

Please provide the information requested in the chart. If you need more room please attach a separate sheet with your bid.

	Multi Space Meters	Limited Single Space Meters	Full Single Space Meters
Price Per Unit			
Installation Price (Per Unit)			
Back Office Software Fee (Per Unit/Per Month)			
Wireless Data Fee (Per Unit/Per Month)			
Secure Credit Card Gateway Fee (per transaction)			
Minimum capacity of coin vault in quarters (dollar amount).			
Anti graffiti protection coating (list type)			
List height (in inches) the highest operable part is from the ground.			
Debit & Credit card acceptance other than Visa & Mastercard.			
Price of tokens and/or cards per 100			
Languages available for customers along with cost per each if applicable			
Estimated time of transaction in seconds			
Price of light bar option			

Wi-Fi frequency services offered?			
Is reporting web-based? If not how is the information accessed?			
Are there licensing fees? If so what are they?			
How many FREE hourly rate changes are provided per year?			
List the cost of the most recent software upgrade or new release for one software package.			

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Multi Space Meters
- Meter Materials, Thickness & Safety Design
- Provide samples of signage on pay stations

Single Space Meters
- Provide samples of signage on meters
- Explain the coin collection card process & the audit features
- Can SSM reporting be in the umbrella of software reporting for the pay stations? Please explain!

General
- Meter Materials, Thickness & Safety Design
- Explain how a token program/other validation programs would operate
- If lithium is provided include a cost reimbursement for disposal
- Provide a complete tool kit list that includes all the tools necessary for maintenance & repair with associated prices.
- Provide a list of operational status reports and/or warnings available along with the available means of delivery (email, text, etc.)
- Explain in detail how your wireless two-way secure communication system works
- Provide report examples for all listed in 3.5.8
- Provide a thorough outline of the training content & provide a training schedule for both software & hardware.
- Provide a detailed list of inventory supplies with expected life expectancy for each part. This list should include the recommended number of parts the City should have in inventory for each part per meter.
- Provide a list of all parts should there be a need to order additional items. The price list must be included and guaranteed for the duration of the two year contract. Describe each part as wither proprietary or non-proprietary and as either refurbished or not.
- Provide a point of contact that is able to be reached Monday through Friday from 8 am to 6 pm EST and after hours from 6 pm to 8 am.
- Note if any additional warranty (greater than the minimum required two years) on parts & components is available
- Include a comprehensive communications plan that shall provide the public with a smooth transition to meters. The communications plan is subject to approval from the City and shall include :
  - Clearly written text useful for news releases
  - Handouts
  - Web sites
  - Outreach materials on how to use meters, with a focus on customer convenience. A video, available to post on the web, demonstrating how to use the meters.
- Please provide a list of all the supplies used to maintain the pay stations with associated prices (examples include oils, lubes, cleaning supplies, graffiti removal supplies, etc.)
- Are there features not available in the current software that will be available by the end of 2013? Please describe your roadmap for meter software, desktop software and mobile device/smartphone software.
- Do you have a smartphone meter/fine payment app? If no, when will one be available? If yes, what platforms do you support, is there a cost to the city or end-users, and what are the capabilities of these apps?